

CHUCK E. FOCUS

- Celebrate Accomplishments - Share Knowledge - Spread Culture -

Company Wide Sales Growth

Restaurant	2018	2019	YOY%
Weslaco, TX #862	\$31,402	\$43,470	38.4%
Hattiesburg, MS #566	\$16,814	\$22,938	36.4%
Abilene, TX #582	\$11,210	\$14,581	30.1%
Avon, IN #674	\$35,157	\$44,982	27.9%
Harlington, TX #864	\$22,953	\$27,921	21.6%
Woodbury, MN #792	\$36,603	\$44,457	21.5%
Concord, CA #379	\$41,512	\$49,962	20.4%
Redwood City, CA #108	\$34,969	\$41,866	19.7%
Edina, MN #797	\$36,138	\$43,108	19.3%
Wichita Falls, TX #309	\$21,737	\$25,789	18.6%

District Sales Growth

District	Region	YTD%
Joseph Risnear	Southeast	16.8%
Adam Shafran	Western	15.1%
Brian Pitre	Southeast	14.5%
Louis Deignan	Western	13.9%
Anthony Chapa	Southeast	13.4%
Eric Bargas	Southeast	11.0%
Todd Bell	Western	9.3%
James Hamblen	Southeast	9.2%
Kelli Kasper	Southeast	8.9%
Wayne Casey	Western	8.4%

Birthday Sales Growth

Restaurant	2018	2019	YTD%
Hagerstown, MD #772	12.9%	19.6%	6.6%
Manassas, VA #118	16.1%	21.2%	5.0%
Regina, SK #872	9.2%	13.9%	4.7%
Greece, NY #839	12.7%	17.0%	4.2%
La Mirada, CA #447	14.9%	19.1%	4.2%
Potomac Mills, VA #071	16.6%	20.7%	4.0%
Roanoke, VA #972	17.4%	21.4%	4.0%
Richmond, VA #056	16.3%	20.3%	4.0%
Sacramento, CA #329	15.1%	19.0%	4.0%
New Hartford, NY #646	15.0%	18.9%	3.9%

Tesser Re-Models Sales Growth

Restaurant	2018	2019	YOY%
Houston 1960, TX #032	\$20,579	\$38,639	87.8%
Monroeville, PA #537	\$18,997	\$28,991	52.6%
Las Vegas SE, NV #311	\$22,472	\$32,593	45.0%
Indy Castleton, IN #096	\$35,946	\$50,689	41.0%
El Paso, TX #852	\$18,523	\$24,908	34.5%
Fayetteville, GA #615	\$51,670	\$64,085	24.0%
Buford, GA #616	\$51,282	\$55,756	8.7%
Pensacola, FL #065	\$32,076	\$34,288	6.9%
Stockton, CA #631	\$41,915	\$44,791	6.9%
Lubbock, TX #933	\$20,537	\$21,472	4.6%



Northline, TX #790

Mike Beiermann ~ General Manager

Frank Ramirez ~ District Manager

Bill Eich ~ RVP

Diamond Pin Earner

We are excited to announce the very FIRST Diamond Pin Earner with Chuck E. Cheese's, Jacqueline Machuca!

Jacqueline joined the Chuck E. family 18 months ago, and within those 18 months she has flown through the process of earning her Ruby, Sapphire, and now her Diamond A&B Party Server pin. Jacqueline is loved by one and all at the Northline Chuck E. Cheese, always greeting the guests with a smile and lots of energy. She is always sure to make everyone feel comfortable, ensuring the party parents that they will be taken care of not having to lift a finger. Party parents never have to search to find Jacqueline, as she is always within a couple of feet from her party, and if she ever has to step away for a moment, she lets the party parents know where she is going and when she will be back. Thank you Jacqueline for all you do, your Diamond Pin is very much deserved!

~ By far the easiest party I've ever thrown. So convenient and my server was amazing and attentive. Food and drinks were served seamlessly. The guests were all taken care of, thank you all! ~

~ Jackie was awesome! So very helpful! ~

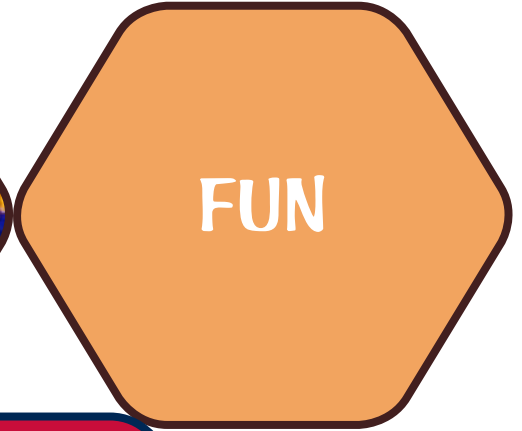
~ The hospitality was far beyond perfect I will most definitely be celebrating more birthday parties for my girls here. I absolutely recommend this place for anyone with little ones wanting to celebrate any kind of party. I recommend Jackie as she was very helpful, loved her service. ~

Week 13
April 12, 2019



WHAT'S GOIN' ON

- Highlight Moments -



Submit your highlight moments to myfavoritefun@cecentertainment.com

MILESTONES-

- Reach and Achieve! -

Stephanie DeBarber ~ 474

Lora Jannush ~ 567

Kevin Verdier ~ 614

Richard Lopez ~ 641

Erik LeBlanc ~ 767

Rogelio Hernandez ~ 324

Adawnya Mack ~ 966

Brenda Gilman
Sr. Asst. Mgr #722
25 Years

Mark Kappler
Core Cast Member #855
35 Years

Congratulations once again to team Herndon #099 as they have a 2nd Ruby Pin Earner on their team to award, Beatriz Alfaro! Beatriz joined the Chuck E. family just 4 months ago and has already sprinted to the top. She is always attentive to her parties and is a master at time management.

She does a great job communicating if there are any issues to the Manager on duty to make sure everything is taken care of right away. Thank you Beatriz for all you do, your Ruby Pin is very much deserved!

~ Beatriz was amazing. We had a great birthday experience because of her. ~

~ Beatriz our host was awesome she was very helpful, energetic, and super professional. Great job! ~



Team Gaithersburg #401 has done it again, as they award their next Ruby Pin Earner, Jennifer Reyes! Jennifer joined the Chuck E. family 9 months ago and has loved it from the start. She is always striving to make a good impression and making the birthday family feel special, especially the birthday star. Jennifer is always available when someone needs something, and makes sure they have a memorable party. Thank you Jennifer for all you do, your Ruby Pin is very much deserved!

~ Jenny was amazing! I would definitely recommend a friend to come here and I would use your service again. This was so easy and accessible and an overall great experience, thank you! ~

~ Jenny was amazing! She was very helpful, prompt and friendly. My son had the best time and so did his friends. Our experience surpassed my expectations. Thank you so much! ~



MARCH MADNESS

And the winning districts for Week 3 - Team Pride Week are...



Northeast:
Chad Estrada



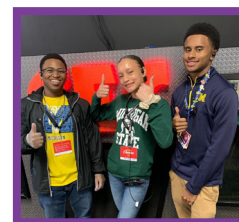
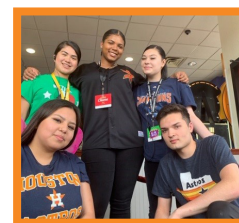
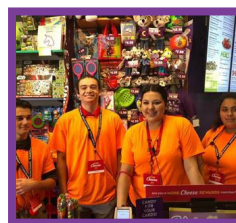
Southeast:
Daniel Smoote



Western:
Patty Cedillo



Here are just a few of the awesome pictures submitted for Team Pride Week!



District Managers, this weekend is your last chance to get as much as you can marked off on the Week 4 challenge - District Manager Scavenger Hunt!

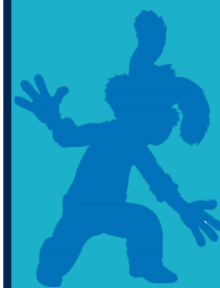
All submissions must be turned in to
your L&D Manager no later than Monday, April 15!



DEAR CHUCK E...

- You're the BEST! -

I just wanted to say thank you to Chuck E. Cheese for having Sensory Sensitive Sunday. My son and I attend every 1st Sunday of the month. We love that its for special needs kids. My son is 12 and doesn't take the tickets so I have to follow him and do it. With less people and kids I know he's not getting ticket jacked. I love that I can almost be a normal parent and allow my child to run around as he pleases. It gives us an almost normal life for that hour we are there. Thank you and to the Killeen team they are always



Southeast
Killeen, TX #732
RVP Bill Eich
DM Daniel Smoote
GM Kurt Seibel

I just want to reach out to you to tell you what a great Manager Robert is at the Windsor, Ontario location. We come in and he comes right over and hands my daughter her toy she left last time we were here. I couldn't be more pleased with the service and attitude he has. He's just wonderful and you need more people like him. Thanks so much.



Western
Windsor, ON #831
RVP Jim Brawley
DM Frank Cassar
GM Christopher Dunn
Manager Robert

We just went to your Sensory Friendly Sunday for the first time today. I just wanted to say - thank you! Our son LOVES Chuck E. Cheese but it's usually overwhelming for him, and he can't stay very long. He had a great time today, and stayed for over an hour. We've seen quite a few companies advertise events like this, but they do them, quite frankly, as a way to drum up business on a slow day. Your event genuinely was meant for special needs kids and their families to enjoy themselves. Thank you!



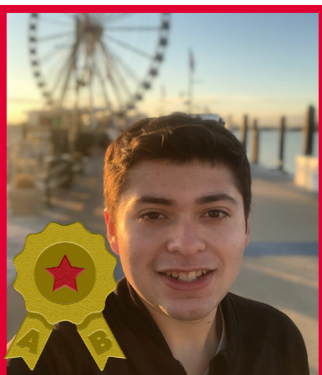
Northeast
Cherry Hill, NJ #498
RVP Chris Kelly
DM Jon Fiorentine
GM Julia Kleber

Congratulations to Gracey Olson, our next Ruby Pin Earner for team Colorado Springs #558! Gracey joined the Chuck E. family 1 year ago, and has been an inspiration to all around her. She is always attentive to all the needs and wants of the parties she hosts, making sure to make it the best birthday party experience our guests have ever had. She makes the families feel at home and all drinks are full at all times. Thank you Gracey for all you do, your Ruby Pin is very much deserved!



~ The party host was very attentive and there was plenty of room for the party. ~
~ Our host was amazing and made it so easy to enjoy the time. ~
~ It was very professional our server Gracey did an awesome job you guys rock thanks for making my son's birthday a success. ~

The Virginia area is booming with amazing Party Servers, as they congratulate Jarvin Balleccio, the next Ruby Pin Earner for team Herndon #099! Jarvin joined the Chuck E. family 2 years ago, and he is always on top of his game! He is extremely attentive and is always willing to help his teammates when in need. Thank you Jarvin for all you do, your Ruby Pin is very much deserved!



~ Jarvin was an amazing rep and helped us prepare for our birthday party. The food was amazing and Srishti had a lot of fun the entire time. Thanks Jarvin! ~
~ Jarvin was our excellent host today who made sure we had the best birthday ever. Thanks so much Jarvin for being a great host. ~

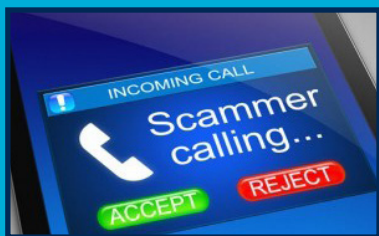


THE MORE YOU KNOW...

Risk Management

Tip of the week:

DO NOT HELP a thief steal from the company!



CEC and PPP restaurants frequently receive random 'scam' calls asking for money. Most of these calls attempt to deceive you by impersonating officers of the company, law enforcement (such as the FBI), or other authority figures.

What am I supposed to do if I receive such a call?

- **HANG UP** and immediately call your supervisor.
- **DO NOT** give them money, gift cards (or numbers), or any other thing of value.
- **DO NOT** provide them with any information.
- **ASK** the caller for his or her name and number and inform the caller that it is company protocol to check with your supervisor.
- **REPORT** any scam phone calls to Risk Management.

Learning & Development

Secret Shopper Tips:

- **Gameroom:** Card Taps are key! Are your games functioning, clean, and up to par?
- **Gift Shop:** This can be one of the most painful places for parents, make this experience as enjoyable as possible!



Facilities

Summer heat affects kitchen equipment performance!

How to help reduce service calls on kitchen equipment/ice machines:

- Before placing a Verisae work order for the kitchen equipment not cooling/making ice, verify your gaskets are in good shape and that your coils are not dirty.
- Gaskets that are torn or dirty can prevent a good seal on the door, allowing cool air to escape.
- Make sure the coils on your equipment are clean and straightened. Many times dirty coils will restrict airflow and cause equipment failure.
- Invoices for cleaning coils on kitchen equipment, which normally should be done by the store tech, can run \$500-\$600.

For proper instructions on cleaning coils and gasket care, reference the '*refrigeration & ice machine*' sections of your technical manager store resource manual.

Operations

'Customer' Voice Birthday Surveys

Tip:

A guest's email address can always be added no later than the day PRIOR to the party by emailing the birthday hotline with the confirmation number and email address that you would like added. This is a great thing to make sure that your Party Planner is doing during Thursday Calls.

CAREER GROWTH OPPORTUNITIES

General Manager Opportunities

Birmingham, AL	330
S. Birmingham, AL	707
Edmonton, AB	834
El Monte, CA	428
Batavia, IL	349
Lexington, KY	963
Covington, LA	610
Slidell, LA	693
Lake Charles, LA	709
Rochester, MN	798
Manchester, NH	472
Rochester, NY	517
Yonkers, NY	653
Amherst, NY	840
Sharonville, OH	738
Mentor, OH	743
Tulsa, OK	891
Waco, TX	856
Janesville, WI	728

Tech Manager Opportunities

Mobile, AL	560
Jonesboro, AR	668
Little Rock, AR	671
Fullerton, CA	325
Murrieta, CA	414
National City, CA	439
Vista, CA	784
Superior, CO	711
Tallahassee, FL	680
Athens, GA	612
Fayetteville, GA	615
Columbus, IN	670
Ft. Wayne, IN	946
Largo, MD	532

Springfield, MA	476
Southgate, MI	713
Jersey City, NJ	484
Albuquerque, NM	332
Hempstead, NY	527
Bronx Terminal, NY	641
Charlotte, NC	039
Cincinnati Colerain, OH	561
Edmond, OK	892
Monroeville, PA	537
Knoxville, TN	055
Memphis, TN	970
Tyler, TX	031
Denton, TX	310
Midland, TX	928
Greenbay, WI	319



peter
piper
pizza

Peter Piper Pizza Opportunities

Mesquite, TX	1273
Miami, FL	1271

To view all open Chuck E. Cheese positions, visit www.chuckecheese.com/careers

To view all open Peter Piper Pizza positions, visit <http://www.peterpipercareers.com/search-jobs.html>

